

2022 INDOMITABLE MEMBER

PLAYBOOK





MEET THE MEMBER SERVICE TEAM

One of the biggest benefits of your Indomitable Membership is your dedicated service representative. Our team will be reaching out throughout the season with special opportunities. We are here to help you get the most out of your membership.



Meredith Krautler-Klemme Member Services Associate mkrautlerklemme@sacrepublicfc.com 916.307.6136



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Service Department Contact Information 916.307.6100 | <u>service@sacrepublicfc.com</u>

Office hours: M - F / 9am to 5pm

MOBILE TICKETING



STEP 1

Open the Republic FC App and select **TICKETS** from the menu



STEP 2

Select the match you wish to view and click **VIEW BARCODE**



STEP 3

Scan your barcode at the venue or add to **Apple Wallet** or **Google Play**

Learn how to manage your tickets.

Access: Use the Mobile App or Account Manager to access your tickets on Matchday. Learn more>>

Transfer: Easily transfer tickets by email or text.

Learn more>>

Resale: If you are not able to attend a match, tickets can be posted for resale on the Ticketmaster Marketplace.

<u>Learn more>></u>

Swap: Full Season Members can swap matches that don't fit with their schedule up to 24 hours prior to kick off.

Learn more>>

NEW MEMBER BENEFITS



DISCOUNTED SEASON PARKING

Purchase a season-long parking pass at a 20% discount rate. Parking passes can be accessed & managed via the Republic FC Mobile App or Account Manager. **Learn more>>**



DISCOUNTED BEVERAGES

Order beverages in-stadium on your mobile device and receive 20% off.



DISCOUNTED MERCHANDISE

Order merchandise online or ahead of the match and receive an increased discount of 20% off. Members receive 15% off in-stadium purchases. **Learn more>>**



CAMPS & CLINICS

Members are eligible for a 20% discount for all SRFC Camps and Clinics. **Learn more>>**



REPUBLIC FC MOBILE APP

PRESENTED BY







MOBILE ORDERING

Order food and beverage for pick-up from your smartphone. Place your order from your seat and pick-up at designated locations when your order is ready.

DIGITAL TICKETING

Access and manage your tickets on your smartphone. Mobile tickets are required for entry.

HOME FOR MATCHDAY

Navigate Matchday from the palm of your hand with live player stats, instant replays, contests and more.

APP-EXCLUSIVE OFFERS

Access exclusive offers from our Indomitable Partners.



CLEAR BAG POLICY



One bag that is clear plastic, vinyl, or PVC and does not exceed 12" x 6" x 12"



Small handheld bags approximately 5" x 8" in size



Parental bags subject to inspection



Exceptions will be made for medically necessary items after proper inspection and screening



Guest can carry in blankets and jackets as long as they are readily available for screening at entry



Clear fanny packs that do not exceed 5" x 8" in size



Backpacks



Cinch bags



Oversized fanny packs



Purses

MATCHDAY SAFETY



Hand-sanitizing stations throughout the stadium



Increased cleaning & sanitizing throughout the stadium



Mobile ordering and contactless payments available

SACRAMENTO REPUBLIC FC

2022 SCHEDULE HOME











MAR. 12

SAT. 7PM MAR. 19

MAR. 27

APR 2

APR. 16

APR. 23













APR. 30

WED. 7PM MAY 4

SUN. 10AM MAY 8

WED. 6PM **MAY 18**

SAT. 7PM MAY 28

JUN, 4













SAT. 4:30PM JUN. 11



JUN. 25

FRI. 6PM

SAT. 8PM JUL. 1 JUL. 9









JUL. 16

JUL. 23









AUG. 3





AUG. 17













AUG. 20

AUG. 27

SEPT. 3

SEPT. 10

SEPT. 18

SEPT. 24















SEPT. 28

SUN. 5PM OCT. 2

SUN. 2PM **OCT.** 9

OCT. 15

Kickoff times are PST. Subject to change. sacrepublicfc.com/club-schedule

FREQUENTLY ASKED QUESTIONS

What do I do if I don't know my ticket login information?

If you don't know your password, select "Reset Password" on the Account Manager login screen. Enter the email associated with your Sacramento Republic FC account and you'll be sent an email to reset your password. If you have trouble, please call us at (916) 307-6100.

What is variable pricing and how does it affect my Membership?

All tickets for 2022, including your Membership tickets, are based on a variable pricing model – the pricing of your ticket varies from game-to-game, based upon several factors. The reason for this is to ensure that Members receive the most value for the most desired tickets in their package.

What type of Member events are offered?

Our Member Services Team will plan exclusive events throughout the year including our annual Meet the Team event and many more. You will be notified via email or phone call as the events are scheduled.

When does my Membership renew for the next season?

Indomitable Members will be charged on September 1 for the following season unless the club has been notified by you previously. Members will be sent new season pricing, benefits and other information via email no less than 30 days prior to the review window closing on August 31. During the review window, Members may opt-out of renewing their seats for the upcoming season and will not be charged.

For a complete list of Frequently Asked Questions, click here.