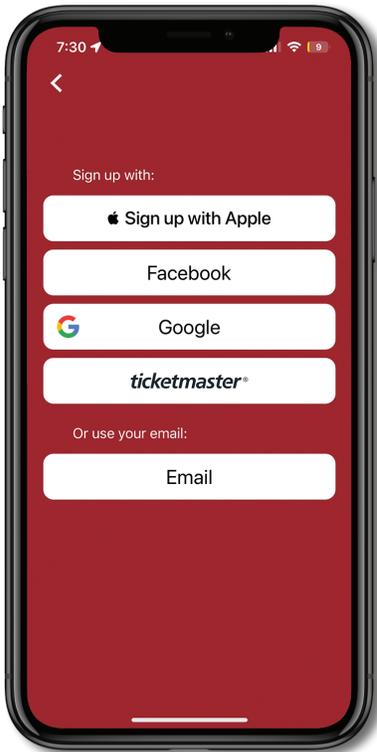




# ACCESS YOUR TICKETS

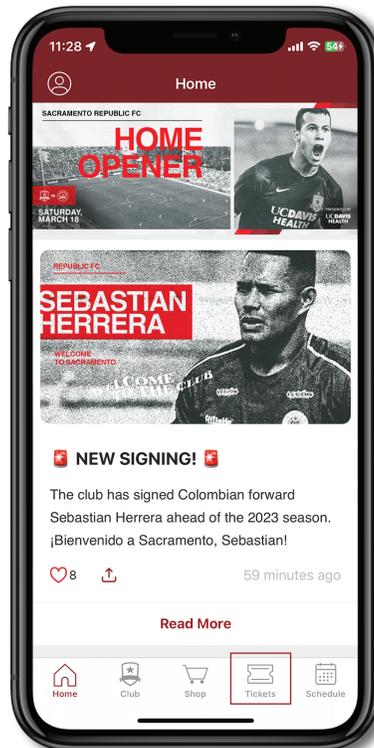


## STEP 1:

Open the Republic FC mobile app and select “Sign Up”. You will be prompted with multiple options, we recommend signing up using your Ticketmaster account so that your login credentials match your Membership account.

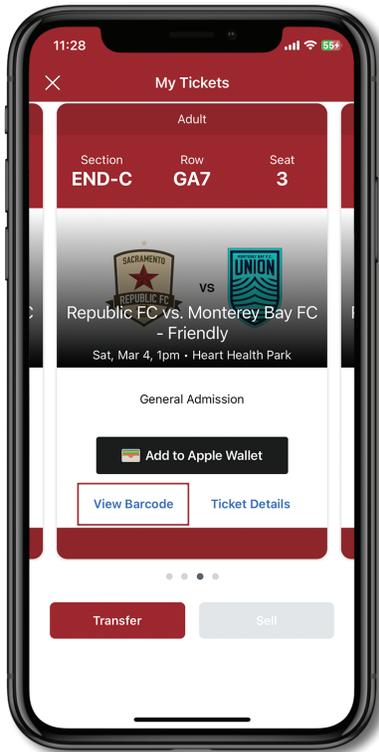
## STEP 2:

Select the “Tickets” icon on the customized banner inside the app and then select “Manage my tickets”. You will then see your purchased Republic FC event(s). Select the appropriate event to access your mobile tickets, including parking.





## ACCESS YOUR TICKETS



### STEP 3:

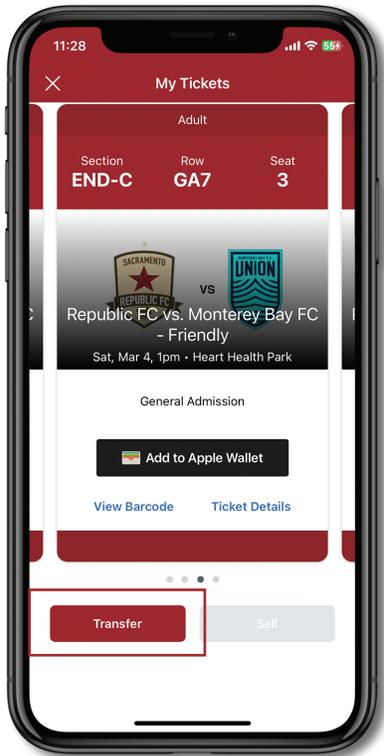
Select “View Barcode” on each ticket; swipe to navigate to additional tickets. We highly encourage all fans to add their tickets to their Apple Wallet or Google Pay to view your tickets without a Wi-Fi connection.

Need further assistance? Contact our Membership Services Team Monday through Friday during normal business hours at 916-307-6100 or [service@sacpublicfc.com](mailto:service@sacpublicfc.com). On matchdays, please reach out to the Services Team via email for the quickest response..

**Please note: Screenshots will not be accepted as valid tickets.**



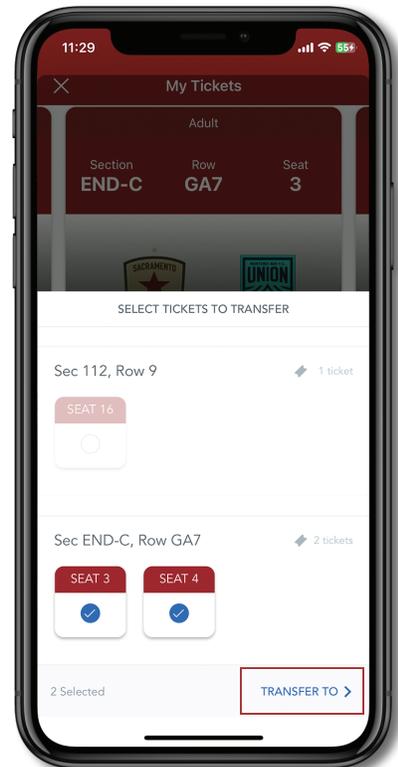
# TRANSFER YOUR TICKETS



## STEP 1:

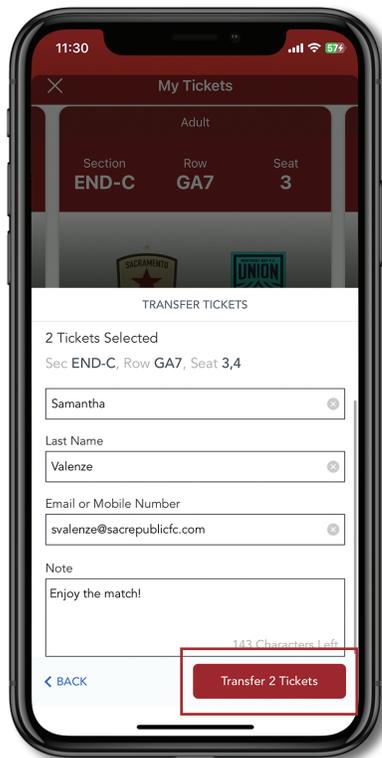
From the event details page, click “Transfer”

**STEP 2:**  
Select each seat you want to transfer and click “Transfer To”.





## TRANSFER YOUR TICKETS



### STEP 3:

Select whether you want to transfer tickets to a contact or manually enter the required information of the recipient along with an optional message and tap “Transfer (#) Tickets”.

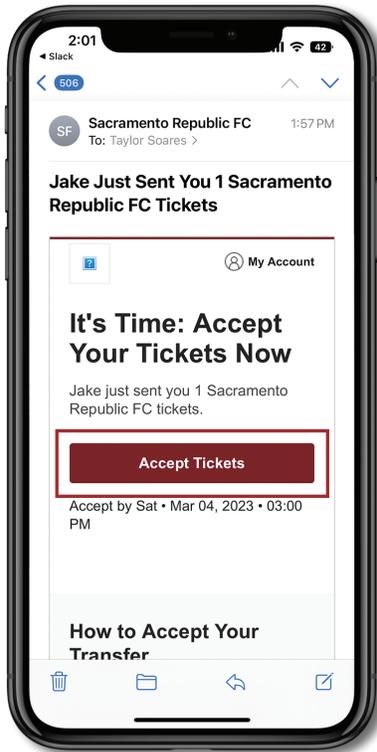
### STEP 4:

Your recipient will receive a link via text message or email to claim the tickets. You will receive an email notification once the recipient has accepted your transfer.

Please note: Once a recipient has accepted the ticket(s), they will become the new owner of the ticket(s). The sender cannot reclaim tickets after they have been accepted.



# ACCEPT A TRANSFERRED TICKET

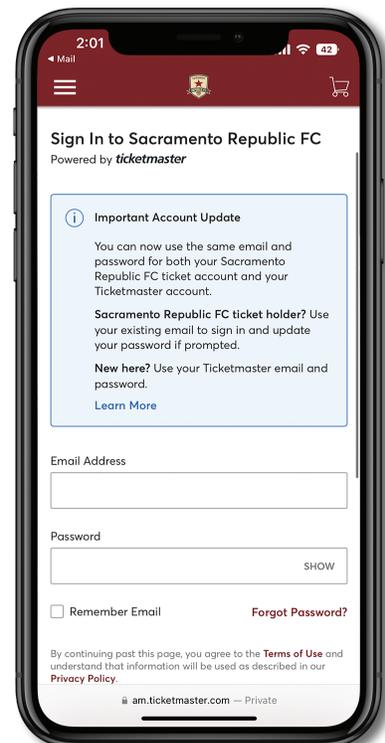


## STEP 1:

View the email or text message containing the ticket offer, select “Accept Tickets”. Having trouble locating the email? Search “Your Ticket Transfer Offer” in your email inbox.

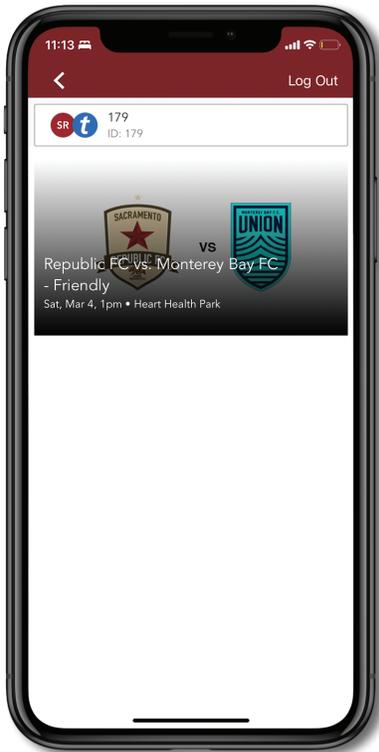
## STEP 2:

You will be re-directed to a login screen; login to your Ticketmaster account to accept your ticket(s).





## ACCEPT A TRANSFERRED TICKET

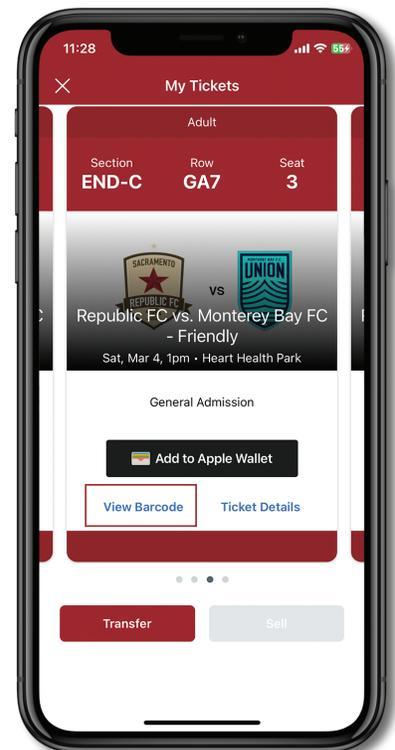


### STEP 3:

Select the “Tickets” icon on the customized banner inside the app and then select “Manage my tickets”. You will then see your purchased Republic FC event(s). Select the appropriate event to access your mobile tickets, including parking.

### STEP 4:

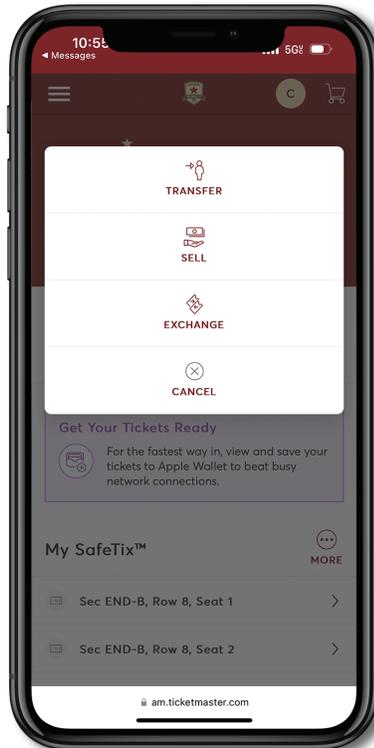
Select “View Barcode” on the seat you need to scan; swipe to navigate to additional tickets. We highly encourage all fans to add their tickets to their Apple Wallet or Google Pay to view your tickets without a Wi-Fi connection.





# EXCHANGE TICKETS

**\*Please note - you can only exchange tickets via desktop or mobile browser version of Account Manager. This feature is not available on the Republic FC mobile app.**



## STEP 1:

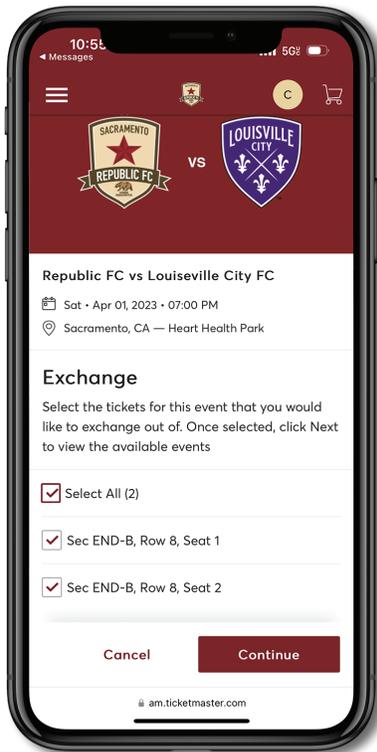
Log into your Account Manager on a mobile or desktop browser and select the event you'd like to exchange.  
(<https://am.ticketmaster.com/sacrepublicfc/#/>)

## STEP 2:

Click the "More" icon then "Exchange".



# EXCHANGE TICKETS



## STEP 3:

Select the seat(s) you want to exchange, then click “Continue”.

## STEP 4:

Select your desired event to exchange your ticket(s).

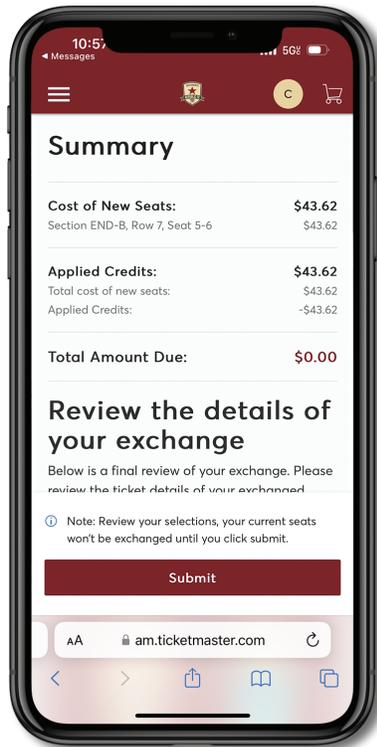
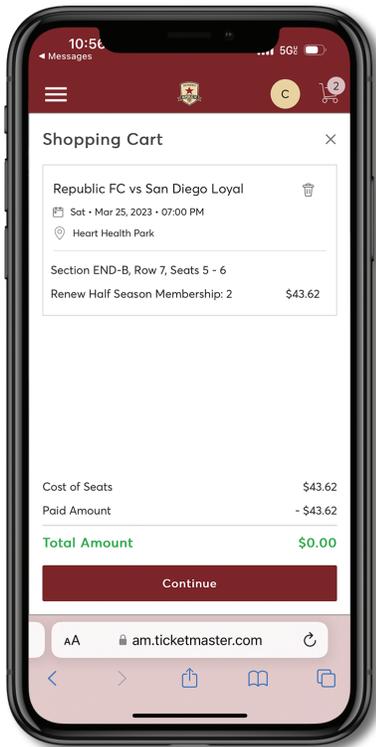
## STEP 5:

Use the seating map to navigate the available inventory and select your desired seats  
**\*Seats in your section are not guaranteed.**





# EXCHANGE TICKETS



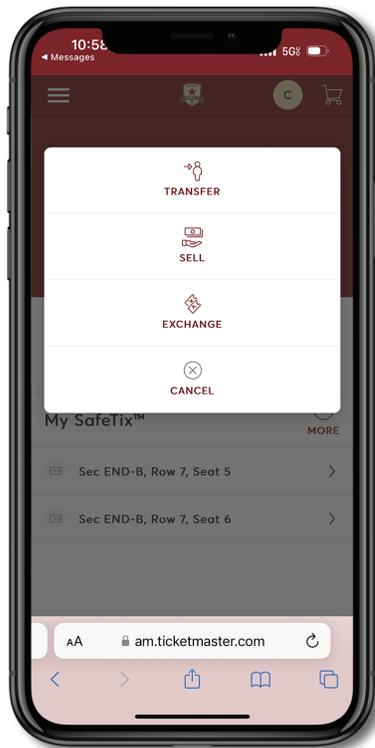
## STEP 6:

Review your order and then click “Submit” to complete the exchange.

Please Note: There may be additional charges if you upgrade your seat(s) or exchange your ticket(s) for charge is dependent of day OR popularity of opponent (ie. Oakland > Detroit). You can exchange your ticket(s) until kickoff, after that, it is considered a past event and tickets can no longer be exchanged.



## SELL YOUR TICKETS



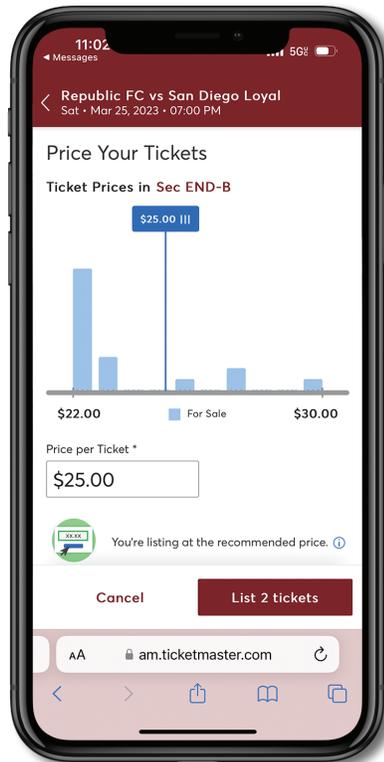
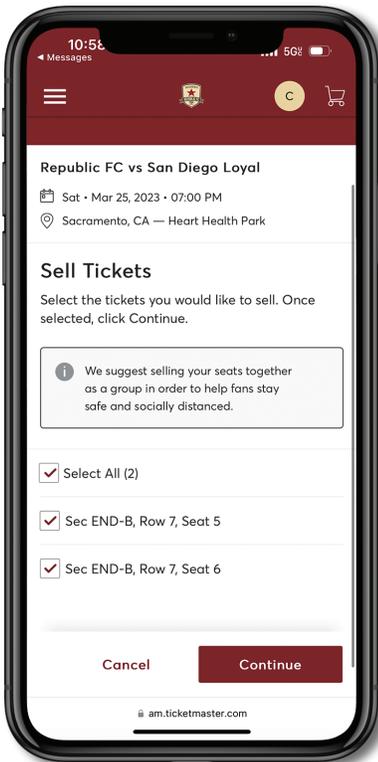
### STEP 1:

Select the event you wish to sell and click "Sell".

Please note: Sacramento Republic FC cannot guarantee tickets will be sold and no reimbursement will be given for any tickets that go unsold. Tickets sold through Ticketmaster will require you to submit additional information under the American Rescue Plan Act of 2021.



# SELL YOUR TICKETS



## STEP 2:

Select the ticket(s) you wish to sell and enter the amount you would like to list your ticket(s) for. The amount entered is the price per ticket.

## STEP 3:

Set your payout method, tap “Sell Tickets” and you’re all set. You will receive a confirmation email from Ticketmaster that your tickets have been posted for sale and a second email if the tickets are successfully sold.

